

PRODUCT RECALL INFORMATION NOTICE

Ref: FSS-PRIN-14-2022

Date: 02 April 2022

Ferrero recalls Kinder Surprise because of the possible presence of Salmonella

Ferrero is taking the precautionary action of recalling selected batches of Kinder Surprise because it might be contaminated with Salmonella. Only Kinder Surprise products manufactured in Belgium are affected.

Product details:

Product: Kinder Surprise

Pack sizes: 20g and 20g x 3

'Best before' dates: All dates between 11 July 2022 and 7 October 2022

No other Ferrero products are known to be affected

Risk: The possible presence of Salmonella in the product listed above.

Symptoms caused by Salmonella usually include fever, diarrhoea and abdominal cramps.

Our advice to consumers:

If you have bought the above product do not eat it. Instead, please contact the Ferrero consumer careline on consumers.uk@ferrero.com or 0330 053 8943 UK or +44 (0)330 053 8943 Ireland to obtain a full refund.

Action taken by the company:

Ferrero is recalling the above product. Point of sale notices will be displayed in retail stores that are selling this product. These notices explain to customers why the product is being recalled and tell them what to do if they have bought the product. Please see the attached notice.

ENQUIRIES ABOUT THE CONTENT OF THIS PRODUCT RECALL INFORMATION NOTICE
SHOULD BE MADE TO: THE SCOTTISH FOOD CRIME AND INCIDENTS UNIT, FOOD
STANDARDS SCOTLAND, TEL: 01224 288379; FAX: 01224 285110; E-mail: incidents@fss.scot

Food Standards Scotland, Old Ford Road, Aberdeen AB11 5RL

PLEASE NOTIFY US IMMEDIATELY OF CHANGES TO YOUR CONTACTS



«Kinder Surprise 20g and Kinder Surprise 20g x3»

We are voluntarily recalling selected batches of Kinder Surprise as a precautionary step, since we have become aware of a possible link to a number of reported cases of salmonella.

Kinder Surprise 20g and Kinder Surprise 20g x3 produced in Belgium

Pack size: 20g and 20g x 3

Best before date: Between 11th July 2022 and 7th October 2022



The best before date can be found on the side of the 20g and the bottom of the 20g x 3 pack

Voluntary recall of selected batches of Kinder Surprise 20g and Kinder Surprise 20g x3

What you should do

If you have bought one of the selected batches of Kinder Surprise as detailed above, do not eat it.

Instead:

- Check if you have bought the affected best before date of the Kinder Surprise
- 📷 You can do this by taking a picture of this notice or writing down the best before dates for reference at home.
- The toy included in these products is not affected
- Contact the Ferrero consumer care line on consumers.uk@ferrero.com or 0330 053 8943

UK or +44 (0)330 053 8943 Ireland to obtain a full refund.

Want more information?

For more information please contact us on consumers.uk@ferrero.com or 0330 053 8943
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