



Guidance for Food Businesses: Hygiene

April - June 2019



About The Scottish Food Crime and Incidents Unit (SFCIU)

The Scottish Food Crime and Incidents Unit (SFCIU) is the investigations and intelligence gathering arm of Food Standards Scotland (FSS). It focuses on tackling food crime and maintaining consumer protection through the management of food incidents.

Food incidents are defined as any event where, based on the information available, there are concerns about actual or suspected threats to the safety, quality or integrity of food / feed or fraud that could require intervention to protect consumers' interests.

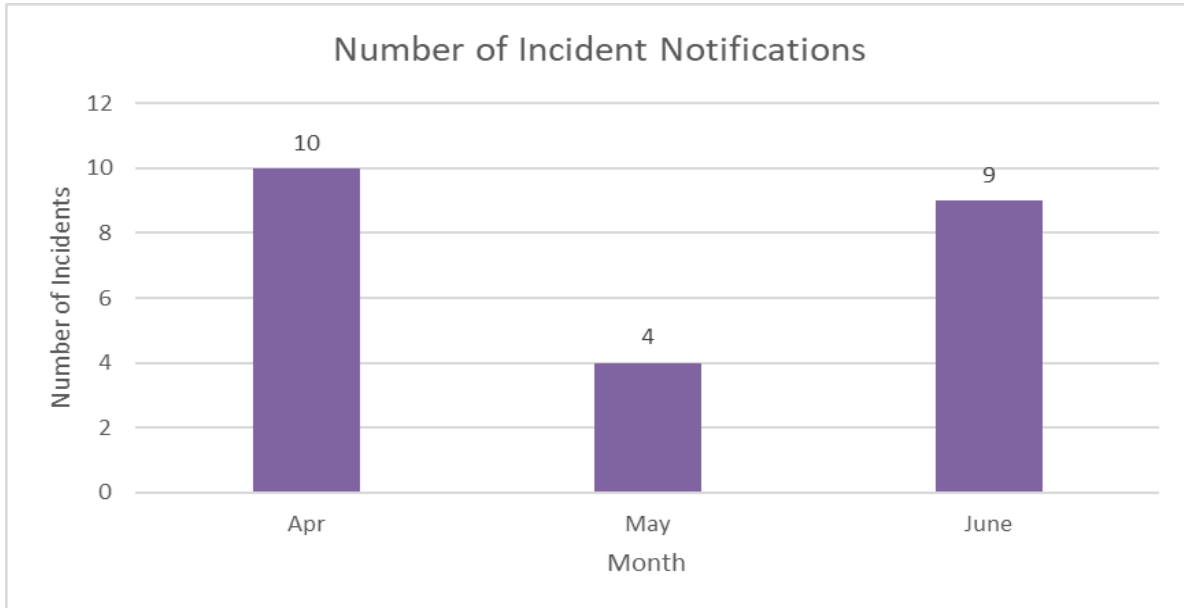
All incidents recorded by the SFCIU Incidents Team are reviewed, assessed and classified to determine the appropriate response for the incident. The below table details the levels of response:

Level	Response
Level 1	A serious situation that requires a formalised and coordinated operational response.
Level 2	A routine incident that can be managed using standard operating procedures and does not require direct senior leadership involvement.
Level 3	A severe incident that requires strategic decisions and direction due to adverse scale and severity. A crisis situation due to its abnormality of threat to FSS' reputation or license to operate.
Level 4	A major incident of such significance that it requires central Government to coordinate the response due to its threat to the public.

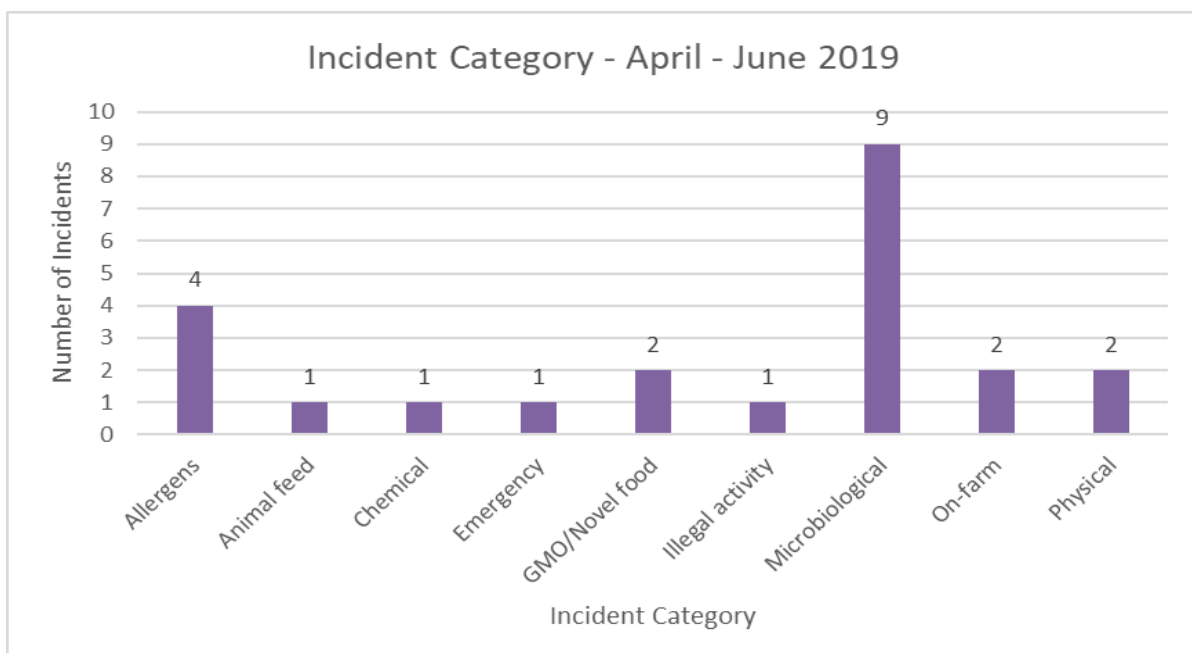
Incidents Recorded

From April – June 2019 SFCIU Incidents Team recorded 23 incidents.

Of the 23 incidents recorded, 1 was classified as a Level 2 - serious situation. All other incidents were classified as Level 1 - routine incident.

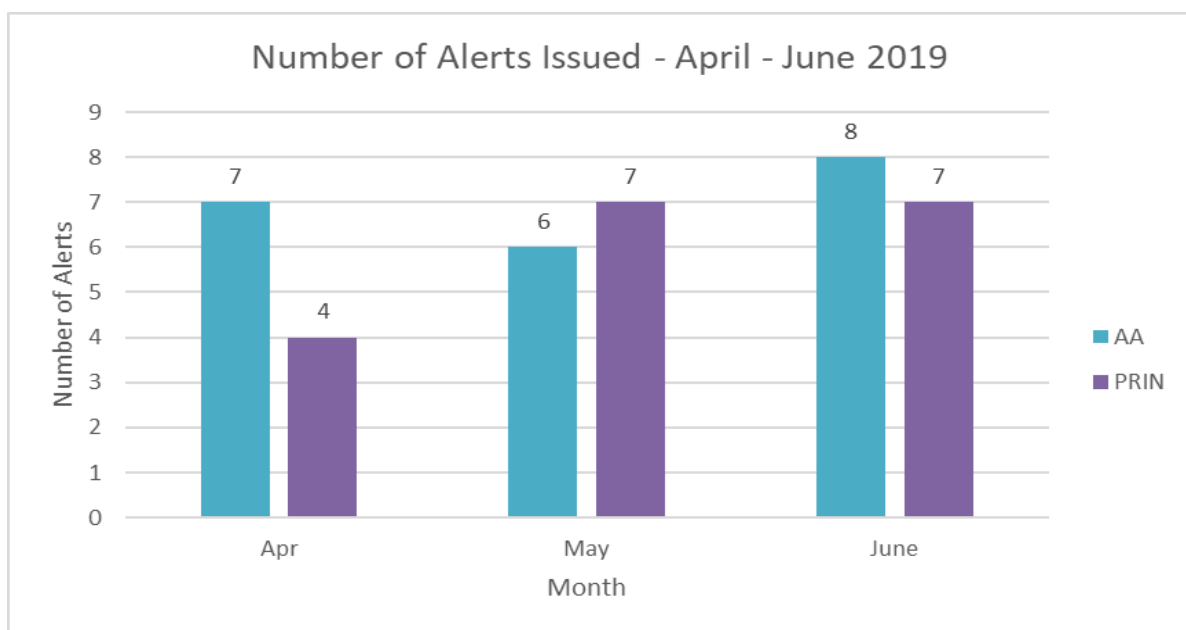


Of the 23 incidents recorded between April and June 2019, the graph below details the incident categories:



Alerts Issued

From April – June 2019 FSS issued 21 Allergy Alerts (AA) and 18 Product Recall Information Notices (PRIN's).



Further information in relation to issued Allergy Alerts and Product Recall Information Notices can be found at Annex A and Annex B respectively.

Annex A - Allergy Alerts Issued

List of Allergy Alerts (AA) Issued April to June 2019					
Date	FSS Reference	Description of Incident	Action Taken	Risk to Consumers	Link to Notice
01/04/2019	FSS-AA-27-2019 (Update 1)	Incorrect allergen labelling - Genesis Crafty Cheese Scones (4 pack) ¹	Recalled	Possible adverse effect to allergy sufferers	https://www.food.gov.uk/news-alerts/alert/fsa-aa-37-2019-update-1
05/04/2019	FSS-AA-28-2019	Allergens not declared in English - Kallo Foods Whole Earth 3 Nut Butter ¹	Recalled	Possible adverse effect to allergy sufferers	https://www.food.gov.uk/news-alerts/alert/fsa-aa-39-2019
05/04/2019	FSS-AA-29-2019	Undeclared oats (gluten) - USN 19-ANABOL TESTO ¹	Recalled	Possible adverse effect to allergy sufferers	https://www.food.gov.uk/news-alerts/alert/fsa-aa-40-2019
09/04/2019	FSS-AA-30-2019	Undeclared milk - Morrisons Free From Choc Chip Cookies 145g ¹	Recalled	Possible adverse effect to allergy sufferers	https://www.food.gov.uk/news-alerts/alert/fsa-aa-42-2019
12/04/2019	FSS-AA-31-2019	Allergens not declared in English - Lidl HealthyCo Proteinella Smooth Hazelnut and Cocoa Spread ¹	Recalled	Possible adverse effect to allergy sufferers	https://www.food.gov.uk/news-alerts/alert/fsa-aa-44-2019
19/04/2019	FSS-AA-32-2019	Undeclared peanuts - United Biscuits go ahead! Nutty Crunch Hazelnut bars ¹	Recalled	Possible adverse effect to allergy sufferers	https://www.food.gov.uk/news-alerts/alert/fsa-aa-47-2019
25/04/2019	FSS-AA-33-2019	Undeclared whey (milk) - Gardiners of Scotland Ltd Gardiners Scottish Macaroon	Recalled	Possible adverse effect to allergy sufferers	https://www.foodstandards.gov.scot/news-and-alerts/gardiners-of-scotland-ltd-recalls-gardiners-scottish-macaroon-due-to-undecl
15/05/2019	FSS-AA-34-2019	Undeclared nuts - The Jordans & Ryvita Company Dorset Cereals Simply Oat Granola ¹	Recalled	Possible adverse effect to allergy sufferers	https://www.food.gov.uk/news-alerts/alert/fsa-aa-48-2019

List of Allergy Alerts (AA) Issued April to June 2019

Date	FSS Reference	Description of Incident	Action Taken	Risk to Consumers	Link to Notice
16/05/2019	FSS-AA-35-2019	Allergen issues - Tony's Kitchen various products ¹	Recalled	Possible adverse effect to allergy sufferers	https://www.food.gov.uk/news-alerts/alert/fsa-aa-49-2019
21/05/2019	FSS-AA-36-2019	Undeclared allergens - Costa Coffee Costa Chicken & Bacon Pasta Salad ¹	Recalled	Possible adverse effect to allergy sufferers	https://www.food.gov.uk/news-alerts/alert/fsa-aa-50-2019
22/05/2019	FSS-AA-37-2019	Undeclared prawns - Freshasia Foods Bok Choy & Mushroom Veg Dumplings ¹	Recalled	Possible adverse effect to allergy sufferers	https://www.food.gov.uk/news-alerts/alert/fsa-aa-51-2019
24/05/2019	FSS-AA-38-2019	Undeclared milk - Gnow Chocolate Gnow Dark Chocolate ¹	Recalled	Possible adverse effect to allergy sufferers	https://www.food.gov.uk/news-alerts/alert/fsa-aa-54-2019
31/05/2019	FSS-AA-39-2019	Undeclared allergens - British & Continental Mica 3 Belgian Frangipans ¹	Recalled	Possible adverse effect to allergy sufferers	https://www.food.gov.uk/news-alerts/alert/fsa-aa-55-2019
06/06/2019	FSS-AA-40-2019	Undeclared milk - Tesco Turkish Inspired Tomato Seasoning ¹	Recalled	Possible adverse effect to allergy sufferers	https://www.food.gov.uk/news-alerts/alert/fsa-aa-56-2019
08/06/2019	FSS-AA-40-2019 (update 1)	Undeclared milk - Tesco Turkish Inspired Tomato Seasoning ¹	Recalled	Possible adverse effect to allergy sufferers	https://www.food.gov.uk/news-alerts/alert/fsa-aa-56-2019-update-1
11/06/2019	FSS-AA-41-2019	Undeclared allergens - Mabbo Ltd Fresh Tofu and Tofu Puffs	Recalled	Possible adverse effect to allergy sufferers	https://www.foodstandards.gov.scot/news-and-alerts/mabbo-ltd-recalls-fresh-tofu-and-tofu-puffs-because-of-undeclared-allergens

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Date	FSS Reference	Description of Incident	Action Taken	Risk to Consumers	Link to Notice
13/06/2019	FSS-AA-42-2019	Undeclared allergens - Asda Liver & Bacon with Mash Meal ¹	Recalled	Possible adverse effect to allergy sufferers	https://www.food.gov.uk/news-alerts/alert/fsa-aa-57-2019
18/06/2019	FSS-AA-43-2019	Undeclared fish - SPAR Prawn Marie Rose Pasta Salad ¹	Recalled	Possible adverse effect to allergy sufferers	https://www.foodstandards.gov.scot/news-and-alerts/spar-recalls-prawn-marie-rose-pasta-salad-because-of-undeclared-fish
21/06/2019	FSS-AA-44-2019	Incorrect labelling - Yorkshire Provender Rustic Vegetable Broth ¹	Recalled	Possible adverse effect to allergy sufferers	https://www.food.gov.uk/news-alerts/alert/fsa-aa-59-2019
22/06/2019	FSS-AA-45-2019	Undeclared milk and packaging error - Shazans 10 Bitesize Punjabi Samosas ¹	Recalled	Possible adverse effect to allergy sufferers	https://www.food.gov.uk/news-alerts/alert/fsa-aa-60-2019
28/06/2019	FSS-AA-46-2019	Undeclared sesame - Tesco 2 British Cheese Burgers with Buns ¹	Recalled	Possible adverse effect to allergy sufferers	https://www.food.gov.uk/news-alerts/alert/fsa-aa-61-2019

¹ National Distribution (FSA led)

Annex B – Products Recall Information Notices Issued

List of Product Recall Information Notices (PRIN) Issued April to June 2019					
Date	FSS Reference	Description of Incident	Action Taken	Risk to Consumers	Link to Notice
05/04/2019	FSS-PRIN-06-2019	Greggs Frozen Mini Sausage Rolls (16 Pack) - may contain small pieces of plastic ³	Recalled	Physical contamination - presence of pieces of plastic	https://www.food.gov.uk/news-alerts/alert/fsa-prin-12-2019
09/04/2019	FSS-PRIN-07-2019	Morrisons TA-DAH! Cake - incorrect labelling ³	Recalled	Potentially unsafe - choking hazard	https://www.food.gov.uk/news-alerts/alert/fsa-prin-13-2019
25/04/2019	FSS-PRIN-08-2019	Asda two of its own-brand Cereal Bars - possible presence of salmonella ³	Recalled	Microbiological risk - potential presence of harmful bacteria	https://www.food.gov.uk/news-alerts/alert/fsa-prin-14-2019-update-1
25/04/2019	FSS-PRIN-09-2019	Tesco Apricot Almond and Yogurt Bars - possible presence of salmonella ³	Recalled	Microbiological risk - potential presence of harmful bacteria	https://www.food.gov.uk/news-alerts/alert/fsa-prin-15-2019
01/05/2019	FSS-PRIN-10-2019	Fromagerie Alpine Saint Félicien and Saint Marcellin raw cow's milk cheese - possible contamination with E. coli ³	Recalled	Microbiological risk - potential presence of harmful bacteria	https://www.food.gov.uk/news-alerts/alert/fsa-prin-18-2019
02/05/2019	FSS-PRIN-11-2019	The Vegetarian Butcher Little Willies Lincolnshire Style Sausages - may contain plastic pieces ³	Recalled	Physical contamination - presence of pieces of plastic	https://www.food.gov.uk/news-alerts/alert/fsa-prin-19-2019
13/05/2019	FSS-PRIN-12-2019	Cow & Gate Cheesy Broccoli Bake Stage 3 (10+ months)- may contain small pieces of blue rubber ³	Recalled	Physical contamination - presence of pieces of rubber	https://www.food.gov.uk/news-alerts/alert/fsa-prin-20-2019
22/05/2019	FSS-PRIN-13-2019	Waitrose & Partners Essential Waitrose Pickled Sweet Sliced Beetroot - may contain small pieces of glass ³	Recalled	Physical contamination - presence of pieces of glass	https://www.food.gov.uk/news-alerts/alert/fsa-prin-22-2019

List of Product Recall Information Notices (PRIN) Issued April to June 2019

Date	FSS Reference	Description of Incident	Action Taken	Risk to Consumers	Link to Notice
27/05/2019	FSS-PRIN-14-2019	Waitrose Pork and Onion Sausages - incorrect use by dates ³	Recalled	Microbiological risk - potential presence of harmful bacteria	https://www.food.gov.uk/news-alerts/alert/fsa-prin-23-2019
30/05/2019	FSS-PRIN-15-2019	McCain Foods McCain Hash Browns - may contain pieces of plastic ³	Recalled	Physical contamination - presence of pieces of plastic	https://www.food.gov.uk/news-alerts/alert/fsa-prin-24-2019
31/05/2019	FSS-PRIN-16-2019	Weetabix Food Company ASDA Fruit & Fibre and Morrisons Fruit and Fibre - may contain pieces of plastic ³	Recalled	Physical contamination - presence of pieces of plastic	https://www.food.gov.uk/news-alerts/alert/fsa-prin-25-2019
01/06/2019	FSS-PRIN-17-2019	Muller UK Cadbury Cheesecake dessert - possible presence of Listeria monocytogenes ³	Recalled	Microbiological risk - potential presence of harmful bacteria	https://www.food.gov.uk/news-alerts/alert/fsa-prin-26-2019
11/06/2019	FSS-PRIN-18-2019	Mabbo Ltd Fresh Tofu and Tofu Puffs - lack of microbiological controls	Recalled	Microbiological risk - potential presence of harmful bacteria	https://www.foodstandards.gov.scot/news-and-alerts/mabbo-ltd-recalls-fresh-tofu-and-tofu-puffs-due-to-a-lack-of-microbiologica
19/06/2019	FSS-PRIN-19-2019	Galloway Coloured Medium Grated Cheddar – possible contamination with Listeria monocytogenes ²	Recalled	Microbiological risk - potential presence of harmful bacteria	https://www.foodstandards.gov.scot/news-and-alerts/lactalis-mclelland-ltd-recalls-galloway-coloured-medium-grated-cheddar-beca
17/06/2019	FSS-PRIN-20-2019	Homeland By Products Ltd Frozen Raw Beef, Tripe and Turkey Pet Food - presence of Salmonella ³	Recalled	Microbiological risk - potential presence of harmful bacteria	https://www.food.gov.uk/news-alerts/alert/fsa-prin-29-2019

²
PRIN later removed due to incorrect information supplied

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Date	FSS Reference	Description of Incident	Action Taken	Risk to Consumers	Link to Notice
27/06/2019	FSS-PRIN-21-2019	P & B Foods Heera Chilli Powder Extra Hot - presence of salmonella ³	Recalled	Microbiological risk - potential presence of harmful bacteria	https://www.food.gov.uk/news-alerts/alert/fsa-prin-30-2019
28/06/2019	FSS-PRIN-22-2019	Iceland 60 Crispy Chicken Dippers - may contain pieces of hard plastics	Recalled	Physical contamination - presence of pieces of plastic	https://www.food.gov.uk/news-alerts/alert/fsa-prin-31-2019
30/06/2019	FSS-PRIN-23-2019	Britvic PLC Robinson's Fruit Shoot Apple and Blackcurrant - packaging fault ³	Recalled	Potentially unsafe - choking hazard	https://www.food.gov.uk/news-alerts/alert/fsa-prin-33-2019

³ National Distribution (FSA led)

REPORT FOOD CRIME!

Call 0800 028 7926
FREE AND CONFIDENTIAL

Help us prevent food crime by looking out for the following:

-  **Food Fraud**
-  **Unfit Food**
-  **Mislabelling**
-  **Illegal Slaughter**
-  **Illicit Goods**
-  **Document Fraud**

If you have any information or concerns about food crime, the Scottish Food Crime Hotline is available 24 hours a day, 365 days a year. Just call **0800 028 7926**