

PRODUCT RECALL INFORMATION NOTICE

Ref: FSS-PRIN-014-2023

Date: 26/06/2023

Ossa recalls Ossa Organic Chicken Bone, Beef Bone and Vegetable broth because of a labelling error showing an incorrect use by date label.

Ossa Organic is recalling Ossa Organic Chicken Bone, Beef Bone and Vegetable Broth because of a labelling error which shows an incorrect use by date, making them unsafe to eat.

Product details:

Product names	Pack size	Use By dates	Batch codes
Ossa Organic Chicken Bone Broth	500g	05 November 2023	2204
Ossa Organic Beef Bone Broth	500g	05 November 2023	2203
Ossa Organic Vegetable Broth	500g	05 November 2023	2114

No other Ossa Organic products are known to be affected

Risk: An extended date was put on the product, making it unsafe for consumers to eat.

Our advice to consumers:

If you have bought any of the above products do not eat them. Instead, return them to the store from where they were bought for a full refund, no receipt is required. If you would like any further information, please contact hello@ossaorganic.com.

Action taken by the company:

Ossa Organic is recalling the above products from customers. The company has also issued a point-of-sale notice to its customers. These notices explain to customers why the product is being recalled and tells them what to do if they have bought the product. Please see attached notice.

ENQUIRIES ABOUT THE CONTENT OF THIS PRODUCT RECALL INFORMATION NOTICE SHOULD BE MADE TO: THE SCOTTISH FOOD CRIME AND INCIDENTS UNIT, FOOD STANDARDS SCOTLAND, TEL: 01224 288379; FAX: 01224 285110; E-mail: incidents@fss.scot

Food Standards Scotland, Old Ford Road, Aberdeen AB11 5RL

PLEASE NOTIFY US IMMEDIATELY OF CHANGES TO YOUR CONTACTS

Food Recall Alert



Incorrect Used by Date



«Ossa Organic Chicken Bone Broth»

We are recalling «Ossa Organic Chicken Bone Broth, Beef Bone Broth and Vegatble Broth» because of concerns over incorrect used by dates.

All pack sizes, batch codes and «use-by» dates affected:

Pack size: «6 units per case or individual units »

Batch code: «2204»

«Use-by» date: «5/11/2023»



«Ossa Organic Beef Bone Broth»

All pack sizes, batch codes and «use-by» dates affected:

Pack size: «6 units per case or individual units»

Batch code: «2203»

«Use-by» date: «5/11/2023»



«Ossa Organic Vegetable Broth»

All pack sizes, batch codes and «Use-by» dates affected:

Pack size: «6 units per case or individual units »

Batch code: «2114»

«Use-by» date: «5/11/2023»



The batch code and «Use-by» date can be found «at the back of the packaging at the bottom right corner»



What you should do

If you have bought Ossa Organic Broths as detailed above, do not eat them.

Instead:

- Check if you have bought the affected batch codes and use-by date of ossa organic broths
- 📷 You can do this by taking a picture of this notice or writing down the batch codes and use-by date(s) for reference at home.
- Return the products to the store for a full refund with or without a receipt.

