

FSS-2017-017 - OFFICIAL CONTROL FOR MEAT TENDER - TECHNICAL EVALUATION SCORES AND COMMENTS

Technical Question	Evaluator	Evaluator 5
<p>1 Technical Requirements - CAPABILITY OF GOV AND COA WORKFORCE (Weighting 50%) Minimum Pass Mark of 2</p>	<p>4</p>	<p><u>Robust Evidence</u> The response is very well structured and developed, all sections of the question are carefully and comprehensively answered from page 9 to 50. POV and CMHI coaching and mentoring is comprehensively responded from page 11 to 14 and very well summarized in page 15. POV and CMHI development and assessment is well responded from page 18 to 22. Performance management of personnel is comprehensively responded from page 23 to 34 including details of the company internal audit mentioned in page 27. How capability and resilience will be maintained is thoroughly responded from page 37 to 47. Deployment of staff according to the Scottish National Protocol is well responded from page 48 to 54. Staff IT capability is responded in a very structured and clear manner from page 56 to 61. Overall the tenderer demonstrates a thorough understanding of the requirement and provides details of how the requirement will be met in full.</p>
<p>1.1 CAPACITY OF GOV AND COA WORKFORCE (Weighting 50%) Minimum Pass Mark of 2</p>	<p>4</p>	<p><u>Robust Evidence</u> The response is very well structured and developed, the tenderer demonstrates a thorough understanding of the requirement and provides details of how the requirement will be met in full. Recruitment is thoroughly answered from pages 68 to 71. Retention is very well explained from page 73 to 79. Strategy, flexibilities and forward planning for resourcing is comprehensively answered from page 81 to 91. In Addition, the strategy explained in page 88 would be very useful to speed up the deployment COV's in Scotland. Key risks to delivering these services and what mitigation/contingencies will be put in place to deal with them has very structured and clear answer from page 92 to page 104, which includes all accreditations that the tenderer possesses. Security clearance is well explained from page 105 to page 107. Continuity for staff without access to SCOTS is correctly answered in page 108 to page 111. Changeable demand due to seasonal establishments is well explained from page 112 to page 117. Information to the Competent Authority of changes in the workforce and/or subcontractors is correctly answered from page 118 to page 124.</p>
<p>1.2</p>		

2 Service Delivery - Section MANAGED SERVICE (Weighting 80%) Minimum Pass Mark of 2	4	<p><u>Robust Evidence</u></p> <p>This question is very well answered in all different sections and excellent overall. The response is comprehensive, unambiguous and demonstrates a thorough understanding of the requirement and provides details of how the requirement will be met in full.</p> <p>Delivery of a fully managed service is comprehensively answered from page 126 to 154.</p> <p>Managing and delivering Services, including projects is well developed from page 155 to 178.</p> <p>Work with FBOs to maintain/improve compliance with legal requirements in relation to Public Health and Animal Health and Welfare is comprehensively answered from page 179 to 196. Specifically at the start of page 180 and Animal Welfare Case study on page 191.</p> <p>Contribute to the wider FSS strategic public health protection and animal welfare initiatives is correctly answered in pages 197 to 200.</p> <p>Accuracy and appropriateness of staff activities is comprehensively answered from page 201 to page 239.</p> <p>Benchmark performance within plants and between plants is correctly answered from page 240 to page 245.</p> <p>Proactively handle issues that arise in one establishment and how this will be applied to the other establishments is well structured and answered from page 246 to page 253 including interesting examples.</p> <p>Deliver innovative ways to improve efficiency in the delivery of the services required is correctly answered from page 254 to page 261.</p> <p>Handle work instructions effectively and efficiently is well structured on pages 262 to 266.</p> <p>Provide and operate a Technical Lead for Scotland is comprehensively answered from page 268 to 279.</p> <p>Provide invoicing in accordance with the FSS finance systems is well explained in page 280, 281 and 282.</p> <p>How will you engage with relevant stakeholders in order to deliver the service and align your ways of working with stakeholder needs is well reasoned from page 283 to 291.</p> <p>Complaints handling system is answered in pages 292 and 293.</p> <p>Remote management of COVs and COAs is answered in page 267.</p> <p>Engagement, facilitation and prioritization of FSS and third party (EU and Third Country) operational audits is well answered from page 303 to 306.</p> <p>Engagement, facilitation and prioritization of Freedom Of Information (FOI) requests is correctly answered from page 307 to 309.</p> <p>Independent financial audits of premises is answered from page 310 to 313.</p> <p>Other services that the tenderer currently deliver for other customers which make efficient use of resources, contributing to lower costs for this contract without impinging on service delivery is answered from page 314 to 318.</p>
2.1 MOBILIZATION (Weighting 20%) Minimum Pass Mark of 2	4	<p><u>Robust Evidence</u></p> <p>The response is comprehensive, unambiguous and clearly explains both mobilization and exit plans and the teams involved. This is evidenced from page 318 to page 344. Overall the tenderer demonstrates a thorough understanding of the requirement and provides details of how the requirement will be met in full.</p>
2.2		
3 Performance Monitoring Reporting (Weighting 100%)	4	<p><u>Robust Evidence</u></p> <p>The response is very well structured in different sections, completely relevant and excellent overall. This is evidenced from page 345 to page 368. Overall the tenderer demonstrates a thorough understanding of the requirement and provides details of how the requirement will be met in full.</p>
3.1		

4 Health, Safety and Wellbeing (Weighting 100%)	4	<p><u>Robust Evidence</u></p> <p>The response is well structured covering in detail all aspects of this question. This is evidenced from page 371 to page 382 which includes the explanation of the tenderer's CHSAS 18001 certification. Evlie & Jones demonstrates a thorough understanding of the requirement and provides details of how the requirement will be met in full.</p>
4.1		
3 Environmental/Sustainability (Weighting 100%)	4	<p><u>Robust Evidence</u></p> <p>Sustainability is comprehensively covered from page 383 to 402. This is evidenced in the tenderer's different accreditations and very interesting initiatives which demonstrate a thorough understanding of the requirement and provides details of how the requirement will be met in full.</p>
5.1		
6 Workforce Matters - 6.1 Fair Work Practices (Weighting 50%)	4	<p><u>Robust Evidence</u></p> <p>The answer to "Fair work practices" is well structured from page 403 to 406 and including individually tailored support, staff engagement, staff development, flexible working, personal development plans, professional bodies and apprenticeships. The response demonstrates a thorough understanding of the requirement and provides details of how the requirement will be met in full.</p>
6.2 Equality and Diversity (Weighting 50%)	4	<p><u>Robust Evidence</u></p> <p>ESJ proactively supports equality and diversity which is evidenced in their policy.</p>

