

## If a business doesn't have the Award, does it mean that it is not hygienic?

All operating food outlets SHOULD be complying with legal requirements, and therefore should reach certain hygiene standards. The Eat Safe Award indicates that the business has exceeded these requirements. However, as the inspections are on a rolling programme, there may be some outlets that deserve the Award, but have not yet been inspected. This will be less of a factor over time.

## Where can I get more information?

You can find out more about Eat Safe on our website:  
[www.food.gov.uk/eatsafe](http://www.food.gov.uk/eatsafe)

This site will also contain a regularly updated list of businesses which have received the Eat Safe Award.

Alternatively, you can e-mail us on:  
[scotland@eatsafe.gov.uk](mailto:scotland@eatsafe.gov.uk)

or contact the Environmental Health Service of your local Council.



*Promoting Excellence in Food Hygiene*



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**We all enjoy eating out! Whether relaxing with friends and family or catching up with colleagues during lunch or coffee breaks, being 'catered for' appeals to most of us!**

Naturally, we all want to know that hygiene, cleanliness and food safety are top priorities in our favourite places to eat or purchase food. Whether it's a sandwich or a four-course meal, we should always be confident that the utmost care has been taken in the preparation of the food we eat.

### **What is the Eat Safe Award?**

When you see the Eat Safe logo or the Eat Safe certificate, you can be assured that the food you are eating has been prepared in conditions that are above those required by current legislation. Not all food outlets will achieve the Eat Safe Award, but then again, not everywhere will meet the stringent conditions required to achieve the Eat Safe Award.

### **How does a food outlet get the Eat Safe Award?**

Each of the Councils in Scotland operates a programme of inspections carried out by the Environmental Health Services to ensure that the required hygiene standards are being met in restaurants and other food outlets. During these inspections, the premises will be assessed by the inspecting officer for the Eat Safe Award.

### **Who organises the Award?**

Councils present the Award, and the scheme is run in conjunction with the Food Standards Agency in Scotland.

### **Does Eat Safe cover the entire premises?**

Yes. All areas of the food outlet are inspected, including toilets, food storage units and staff rooms.



### **Does Eat Safe guarantee that I will not get food poisoning?**

Eat Safe is a sign that the food outlet is taking every precaution to prevent food poisoning. It recognises that the highest standards of Food Safety Management have been put in place on the premises. However, as so many factors can contribute to food poisoning, there is no absolute guarantee.

### **Can a premises lose its Eat Safe Award?**

Yes! If standards at the food outlet are not maintained, the Council's Environmental Health Service will remove the Eat Safe Award certificate.

### **What should I do if I think that a food outlet shouldn't have the Eat Safe Award?**

Contact the Environmental Health Service of the Council in question, and detail the reasons why you feel it is inappropriate for the food outlet to have the Eat Safe Award.